

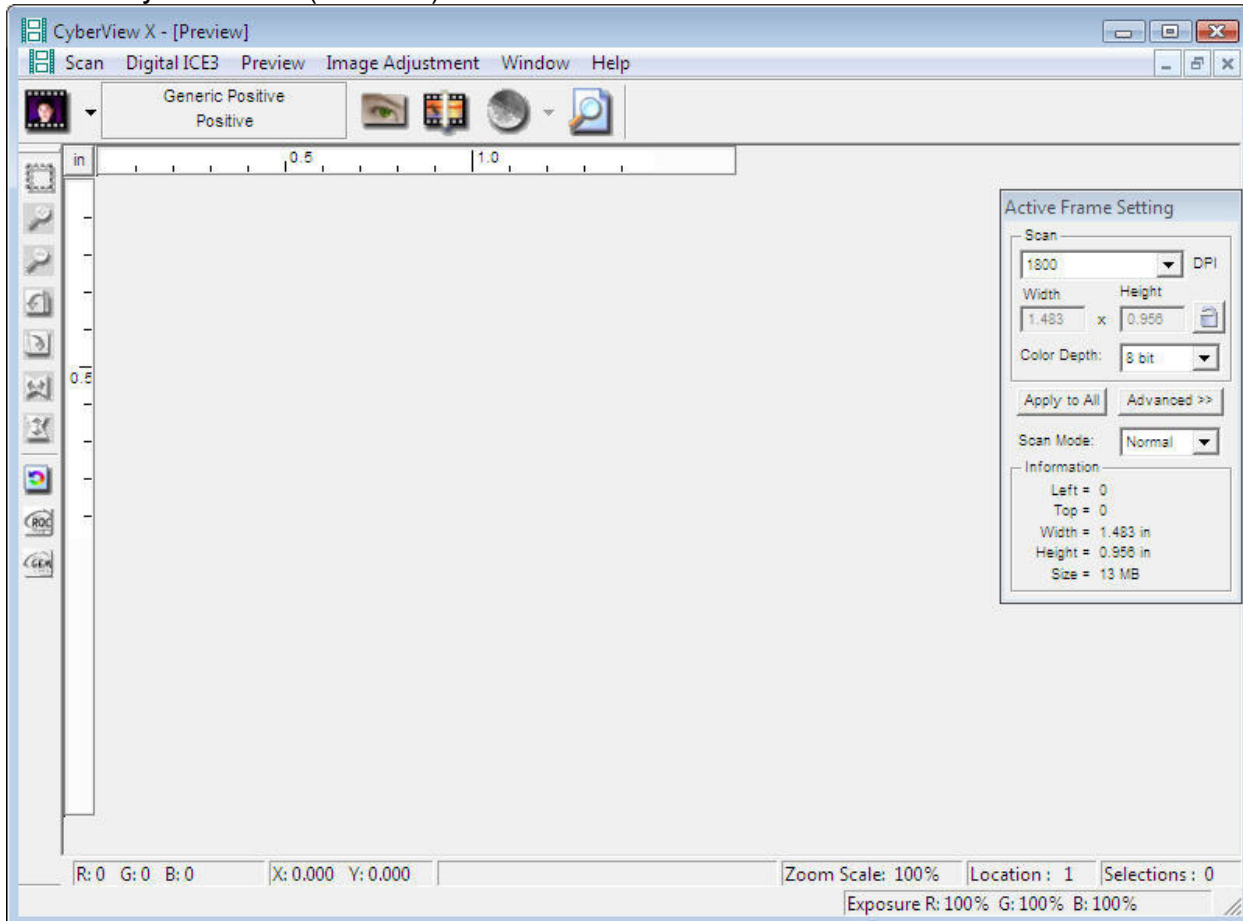
Preview screen is gone

Problem: You had used the scanner in the past and the preview was available, now for some reason the scanner goes through all the same motions but no image occurs.

Solution:

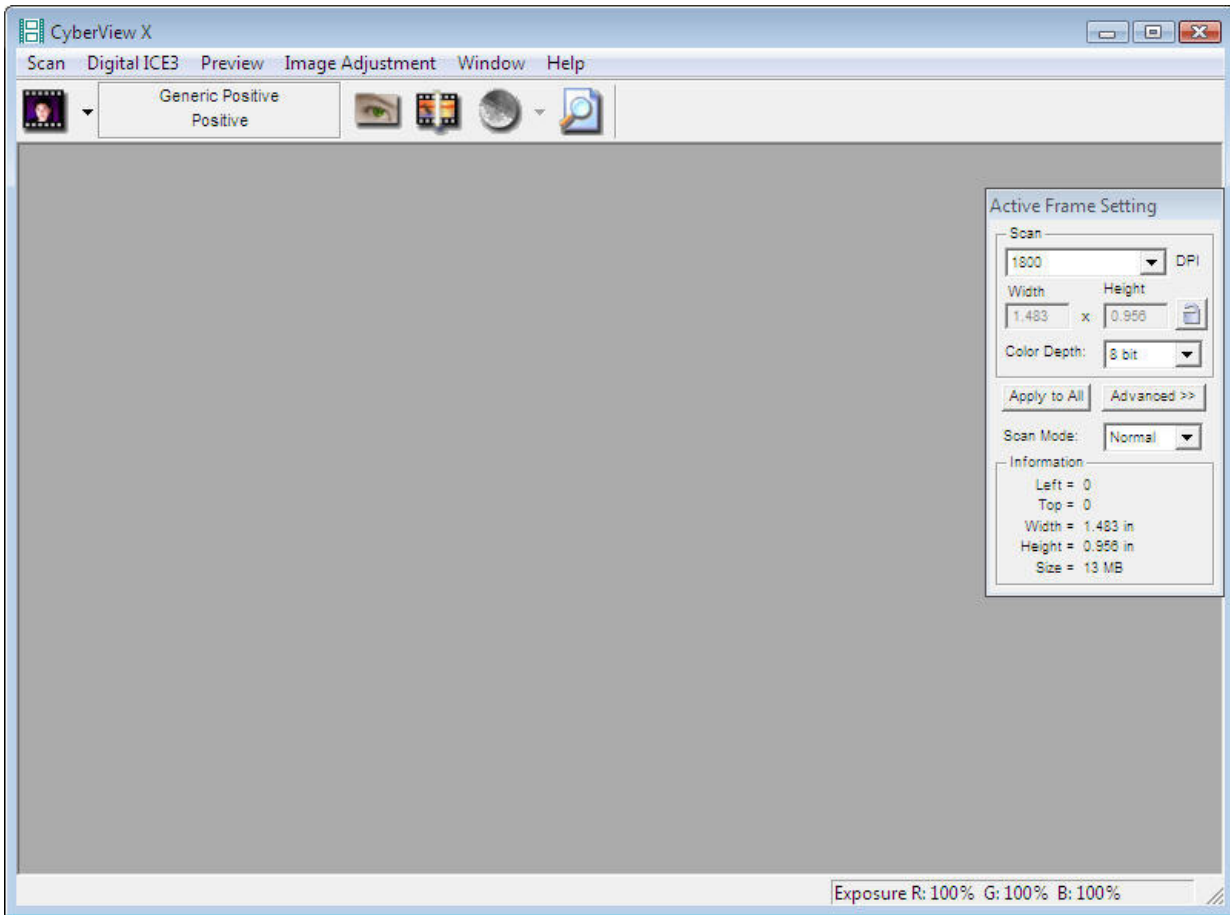
Verify you have not accidentally minimized the window within Cyberview X9(Preview) in which the image appears

Normal Cyberview X (Preview) window

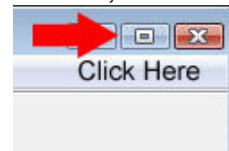


Notice there is a ruler visible on the top and left side of the screen

If your screen looks like this one below, then you have inadvertently minimized the scan viewing window



1. You need to maximize the Cyberview X (Preview) window, do so by clicking on the



2. Once maximized to full screen size look for a small Preview bar and double click on it to make it normal size again, you should now have your ruler and tool bar available again, you should now prescan and the image will appear as it always did.

