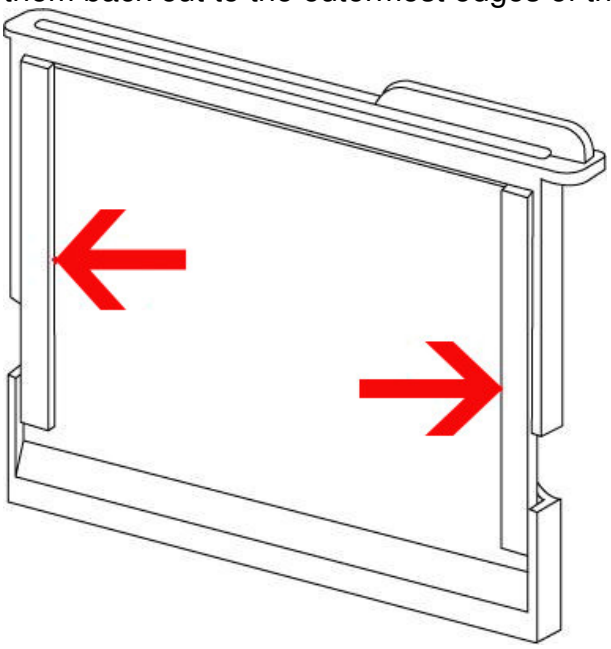
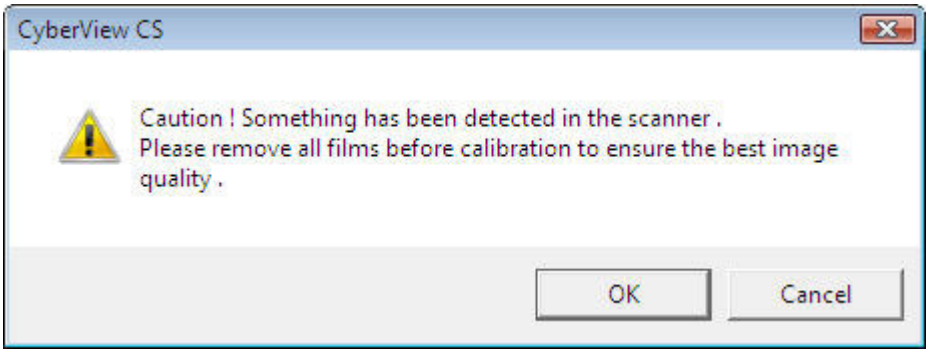
ImageBox fails to calibrate

After you first install the scanner has and you open up the Adobe Elements program and select to: File - Get Photos - from Scanner - Cyberview CS-ImageBox

The unit will need to calibrate the first time it is used or after a re-install or update of the driver

The photo holder inside the unit has 2 magnetic bars for holding photos in place for scanning, these can sometimes get relocated in the shipping process, and you simply need to push them back out to the outermost edges of the holder



If these are not in the proper position the calibration will fail