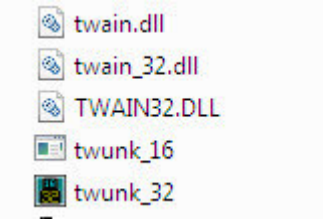
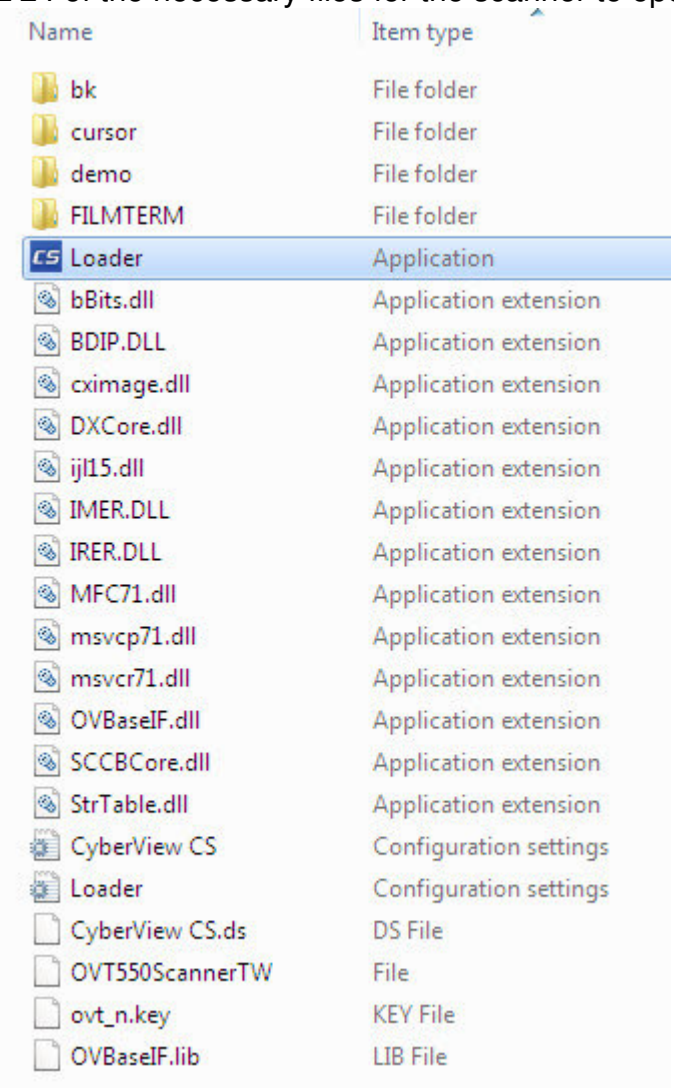
Verify your system has all the necessary files needed

Go to Start – Computer – C:\Windows and locate the letter T section in the list of files
Do you have ALL of these Twain & Twunk files



If your system is missing ANY of these files then please try and locate a download on the internet to restore your windows system files that are missing and required for scanning

Next go to C:\Windows\Twain_32\CyberviewCS_ImageBox
and verify you have ALL 24 of the necessary files for the scanner to operate



Name	Item type
bk	File folder
cursor	File folder
demo	File folder
FILMTERM	File folder
Loader	Application
bBits.dll	Application extension
BDIP.DLL	Application extension
cximage.dll	Application extension
DXCore.dll	Application extension
ijl15.dll	Application extension
IMER.DLL	Application extension
IRER.DLL	Application extension
MFC71.dll	Application extension
msvcp71.dll	Application extension
msvcr71.dll	Application extension
OVBaseIF.dll	Application extension
SCCBCore.dll	Application extension
StrTable.dll	Application extension
CyberView CS	Configuration settings
Loader	Configuration settings
CyberView CS.ds	DS File
OVT550ScannerTW	File
ovt_n.key	KEY File
OVBaseIF.lib	LIB File