Known Compatibility Issues with the Memor-ease unit

If you are experiencing problems please check you computer system

1. PC Notebook with compatibility problem:
   IBM X60 / **R60** , when installing on these 2 types of Notebook's, the Device Manager won't recognize our device.
   Solution: Connect the scanner to the NB, and restart the computer.

2. Display Card compatibility:
   a) **Intel G33/G31 Express Chipset Family**, the computer crashes when running CyberView CS
      Solution: Update the driver for the display card. (the latest version is 6.14.10.5002 released on 10/20/2008)

   b) **SIS 651 Video card** the screen flashes when doing preview
      Solution: Update the driver for the display card.

3. Anti-Virus compatibility
   Solution: Disable the Anti-Virus software when installing. Enable the software after installation.